

A One Day Conference for the GP Practice Team

Together, let's make General Practice 'feel' better

Just what the doctor ordered!

Thursday 14 July 2016 from 08:30 to 16:30 at the Derbyshire Hotel, off J28 M1

- 08:30 **Registration, refreshments and opportunity to visit conference sponsors**
Introduction to and sharing your 'GP Practice Team Pride and Niggle Map'
- 09:20 **Welcome address**
Dr Susie Bayley
- 09:25 **Conference opening, introductions and outline and format of the remaining programme**
Dr Zoe Norris with the Practice Teams
- 09:45 **The art of being brilliant**
Kev House with the Practice Teams
- 10:45 **Refreshments and Practice Team networking**
- 11:00 **Resilience for the whole practice team**
Dr Stephanie De Giorgio with the Practice Teams
- 12:30 **LUNCH BREAK** and opportunity to visit sponsors and further opportunity to network
- 13:15 **Network dating set up time and the rules of engagement**
Elaine Gibbs, colleagues and the Practice Teams
- 13:30 **Network dating - reflecting on the 'Pride and Niggle Map'**
The Practice Teams, supported by colleagues
- 15:00 **Getting the best possible performance from the Practice Team** – Managing changing roles and responsibilities, absences and implications of working differently e.g. 'places and communities', 'federating', 'networking' and 'merging'
John Krafts
- Interactive moderated session:** Getting the best from the Practice Team? How to manage in challenging times? What support and resources are required to help us move towards operating and behaving 'differently' to meet the challenges set out by the NHS 5YFV
John Krafts with the Practice Teams
- 16:10 **The General Practice Task Force (GPTF), how can it help, climate of change, needs and challenges. The introduction of a Buddy Network Scheme**
Lisa Sultana
- 16:25/30 **Closing address and conference close**
Dr Zoe Norris



After the event...

Practice teams were given a chance to celebrate 'being brilliant' and to be proud of their triumphs. They were given the opportunity to share best practice with their Derbyshire neighbours; so that even their niggles could turn in to areas in which they excelled.

Feedback has shown how much these sessions have been valued:

"It was so refreshing to spend time celebrating general practice and learning from our colleagues different ways of working"

"Excellent informative event."

"Excellent seminar which highlighted many relevant areas within General Practice and supported partners at all stages of their career."

"Good seminar. Interesting content."

"It was good, both the solicitor and accountant made the audience aware of the realities of premises issues."

Seminars have covered a range of subjects from premises, to staffing to working at scale. All have worked towards ensuring practices are ready to manage changes required in the Five Year Forward View.

Featured Speakers included:



Kev House from 'The Art of Brilliance'



Dr Stephanie deGiorgio, Partner 'Resilient GP'



Colin Haw, BHP Chartered Accountant



Rob Day, Senior Solicitor BMA Law



Dr Zoe Norris, GP Blogger and UK Chair of GPC Sessional Subcommittee