

# Surrey Heartlands Primary Care

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# Surrey Heartlands PCNs

- CCGs & PCNs
  - Guildford & Waverley – 21 Practices / 4 PCNs
  - North West Surrey – 38 Practices / 9 PCNs
  - Surrey Downs – 30 Practices / 6 PCNs
  - East Surrey – 17 Practices / 5 PCNs
- 24 Clinical Directors (all GPs and ½ new to leadership role)
- Developing a support offer that supports:
  - CDs
  - Emerging Leaders
  - Wider engagement with PCN membership

# How we have supported PCNs

## Self-assessment

- £1.00 per patient in 18/19 made available to develop working together
- Only 'ask' on this money was for each emerging PCN to complete the National Association for Primary Care (NAPC) tool - 'Primary Care Home Development Grid' (supportive of the NHSE Maturity Matrix)
- Output of the tool has given us a good understanding of where each PCN feels they require support

# How we have supported PCNs

## Additional Funding

- Backfilled clinical director time to reflect work done prior to July
- ‘Top up’ clinical director funding for smaller PCNs to ensure they are funded for the same time regardless of PCN size
- ‘Top up’ clinical pharmacist pay to 100% and supported sub contracting arrangements
- Funded administrator time to support CDs
- Supported legal fees to ensure robust network agreements
- Small amounts of money but creates a supportive environment

# How we have supported PCNs

## A flexible approach to development

- Development Support Funding devolved to PCN level
- NAPC facilitating discussions with CDs, PCN boards, wider engagement with practice staff
- A flexible approach to assessing progress against the Maturity Matrix
- Governance via a Primary Care Transformation Board – safe space

# How the LMC has supported PCNs

A joined up approach with the LMC has strengthened PCN development

- Joint approach to negotiating sign-up to the PCN DES
- Supporting difficult conversations with practices
- Aligned feedback to the draft service specifications
- Regular formal and informal discussions